



West Lancashire
Clinical Commissioning Group

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Viran Medical Practice

Please share this letter with other members of the household who are registered with Viran Medical Practice

Dear Patient

We are writing to you as a registered patient at the Viran Medical Centre to update you about the future of the service. As you will be aware, Beacon Primary Care has provided primary care medical services for Viran patients since 1 July 2017 and this contract is due to expire on Thursday 31 January 2019.

We have previously written to you, to explain that, following a comprehensive review, including a listening exercise and patient consultation in which patients gave their views about the future of the service, we believe closure of Viran Medical Centre and dispersal of registered patients to other practices is the only sustainable option.

We are now writing to confirm that after careful consideration, NHS England (Lancashire and South Cumbria) and NHS West Lancashire Clinical Commissioning Group (CCG) have agreed that Viran Medical Centre will close on 31 January 2019.

What this means for you

A dispersal means that all patients currently registered with the Viran Medical Centre need to register with a new GP practice before Beacon Primary Care's contract expires on **Thursday 31 January 2019**. We recommend that you do this by no later than Monday 31 December 2018. This date is to allow a smooth transition between practices and continuity of care. We understand that this may cause some concern and we want to reassure you that our priority is to ensure you have continued access to high quality and safe general practice services, and we have tried and tested systems in place to support you.

With this letter we have provided a leaflet that explains your options and how to register with another GP practice.

In addition, you can find more information on the CCG's website at bit.ly/ViranInfo, including all updates and reports to date, an electronic copy of this letter and leaflet, maps showing the locations of local GP practices, and a frequently asked questions (FAQ) document.



All practices in West Lancashire are currently accepting new patient registrations and we strongly recommend that you register with a new practice as soon as possible. As mentioned above, doing this by no later than Monday 31 December 2018.

Until you have registered with another GP Practice, Viran Medical Centre (provided by Beacon Primary Care) will still be responsible for the provision of your medical care and you will be able to continue to contact the practice for appointments and repeat prescriptions until **31 January 2019**.

Will there be an opportunity to speak to somebody face to face?

Yes, there will be a drop-in day taking place on Monday 12 November 2018, within the Health Education Room at the Tarleton Health Centre, from 9am – 5pm.

The drop-in session is aimed to assist you with your transfer to a new practice. If you have any queries or concerns, please call 0800 044 8169 or email viranmedical@h2a.global.

Kind regards

On request, this letter can be provided in accessible formats and alternative languages